

PRIVACY POLICY

Last Updated: November 27, 2025

1. Introduction

Luuna Pro (“Company,” “we,” “our,” or “us”) is committed to safeguarding the privacy and security of your personal information. This Privacy Policy delineates the methodologies by which we collect, utilize, disclose, and protect your data in connection with your access to and use of our trading analytics platform. By accessing or utilizing our services, you acknowledge and agree to the terms set forth herein.

2. Information We Collect

We collect information that you voluntarily provide to us during the course of using our services, which may include, but is not limited to:

- Account registration details, including full name, email address, and authentication credentials;
- Trading activity data submitted through the platform;
- Profile configurations, user preferences, and account settings;
- Correspondence and communications initiated by you when contacting our support or administrative teams.

3. Purposes of Data Processing

The information we collect is utilized for the following legitimate business and operational purposes:

- To administer, maintain, and enhance the functionality and performance of our services;
- To evaluate and analyze submitted trading data in order to generate performance metrics, statistical insights, and strategic recommendations;
- To disseminate service-related notifications, periodic newsletters, promotional materials, and marketing communications via electronic mail;
- To address user inquiries, resolve support requests, and fulfill customer service obligations;
- To monitor usage patterns, analyze operational trends, and optimize platform functionality;
- To identify, mitigate, and resolve technical malfunctions, security vulnerabilities, and unauthorized access attempts.

4. Processing and Analysis of Trading Data

By utilizing the Luuna Pro platform, you expressly authorize and consent to the collection, processing, and algorithmic analysis of your trading data. Such data encompasses, without limitation, transactional history, account balances, profit and loss statements, trading patterns, and performance indicators. We employ automated systems and artificial intelligence methodologies to analyze this information for the purpose of delivering personalized insights, performance evaluations, and strategic recommendations designed to optimize trading methodologies.

5. Electronic Communications and Consent

Registration for an account constitutes your express consent to receive electronic communications from Luuna Pro. Such communications may encompass service notifications, account-related updates, analytical reports, educational resources, promotional offerings, and marketing materials. You retain the right to withdraw consent for marketing and promotional communications at any time by utilizing the unsubscribe mechanism provided within each communication or by submitting a formal request to our support team. Please note that certain transactional and administrative communications remain mandatory to ensure the continued provision of our services.

6. Disclosure and Sharing of Information

Luuna Pro does not engage in the sale, rental, or commercial exchange of your personal information. We may, however, disclose your data to third parties under the following circumstances:

- To authorized service providers and contractors who perform operational, technical, or administrative functions on our behalf, subject to confidentiality obligations;
- To comply with applicable legal requirements, regulatory obligations, or lawful governmental or judicial requests;
- To protect and defend the legal rights, property, safety, and operational integrity of Luuna Pro, its users, or the general public;
- In connection with a corporate restructuring, merger, acquisition, or sale of assets, wherein user information may be transferred as a business asset under appropriate confidentiality safeguards.

7. Data Security Measures

We implement commercially reasonable technical, administrative, and physical safeguards designed to protect your personal information against unauthorized access, alteration, disclosure, or destruction. Notwithstanding these measures, no method of electronic transmission or digital storage is entirely infallible. Accordingly, while we strive to uphold the highest standards of data security, we cannot guarantee absolute or uninterrupted protection.

8. Data Retention

Personal information shall be retained for the duration necessary to fulfill the purposes outlined in this Privacy Policy, including the provision of services and compliance with legal, accounting, or reporting obligations. Where applicable, data may be retained for extended periods as mandated by governing laws or regulatory frameworks.

9. Data Subject Rights

Subject to applicable jurisdictional regulations, you may exercise certain rights regarding the processing of your personal information, including but not limited to:

- The right to request access to and obtain a copy of your personal data;
- The right to rectify inaccurate, incomplete, or outdated information;
- The right to request erasure of your personal data, subject to legal and operational exceptions;

- The right to object to or restrict certain processing activities;
- The right to receive your personal data in a structured, commonly used, and machine-readable format for transfer to another service provider.

To exercise any of these rights, please submit a formal request to the contact information provided herein.

10. Minors and Age Restrictions

The services provided by Luuna Pro are strictly intended for individuals who have attained the age of majority (eighteen [18] years or older). We do not knowingly solicit, collect, or process personal information from minors. Should we become aware that data has been inadvertently collected from an individual under the age of eighteen, we will take prompt measures to delete such information.

11. Amendments to This Privacy Policy

Luuna Pro reserves the right to modify, update, or revise this Privacy Policy at its sole discretion to reflect operational changes, technological advancements, or regulatory requirements.

Material changes will be communicated by publishing the revised policy on our platform and updating the “Last Updated” date accordingly. Your continued use of our services following any such modifications constitutes acceptance of the updated terms.

12. Contact Information

Should you have any inquiries, concerns, or requests pertaining to this Privacy Policy or our data practices, please direct your correspondence to our support team at: [**support@luuna.pro**](mailto:support@luuna.pro).